

JetBlue Environmental Policy Overview

Introduction

Like all businesses, JetBlue relies on natural resources in order to operate. Therefore, environmental stewardship is integral to the continued success of JetBlue's business and preservation of the natural and built environment. The core elements to making this possible are establishing the following policy and engaging all of our crewmembers to be accountable for implementation.

JetBlue operates according to the following codes of practice.

1. Environmental Laws and Regulations

- JetBlue complies with applicable local and international environmental laws and regulations
- Where possible, JetBlue endeavors to go beyond regulatory compliance to achieve best practice for resource consumption and waste reduction
- JetBlue supports international, voluntary, industry-led efforts for aviation to achieve carbonneutral growth, including:
 - An average improvement in fuel efficiency of 1.5% per year from 2009 to 2020
 - A cap on net aviation CO2 emissions from 2020 (carbon-neutral growth)
 - o A reduction in net aviation CO2 emissions of 50% by 2050, relative to 2005 levels
 - o For more information on this, view the <u>IATA</u> and <u>ICAO</u> objectives

2. Fuel Conservation and Emissions Reduction

• JetBlue conserves fuel to minimize emissions from both jet fuel and ground operations, where possible and safe to do so

Emissions from flying

- JetBlue minimizes fuel use by conducting single-engine taxiing, and by utilizing ground power and pre-conditioned air to heat or cool gate side aircrafts
- JetBlue is continuously monitoring its operations for fuel reduction opportunities
- JetBlue actively pursues and purchases renewable jet fuel agreements when they are viable, safe, and economical
- JetBlue supports renewable jet fuel development through interest in renewable purchase agreements, renewable jet fuel conference sponsorships, meetings, and engagements, and trade associations participation

Emissions from Ground Operations

- JetBlue continues to electrify ground service equipment where feasible
- JetBlue solicits and appropriates joint airline-airport funding to convert operational equipment from fossil fuels to electric
- JetBlue partners with airport authorities during gate retrofits and buildouts to install electric charging and pre-conditioned air infrastructure
- JetBlue endorses the use of commercially available and viable electric ground service equipment provided that 1) such equipment presents no increased risk to operations and 2) the associated airport authority provides adequate electric charging infrastructure

3. Recycling and Waste Minimization

JetBlue monitors and reduces the disposal of waste across operations

- JetBlue recycles at all domestic U.S. operations, including cans and bottles from commercial flying service
- If a domestic U.S. airport does not offer recycling service, JetBlue works with the airport to
 establish the service. In rare cases, JetBlue absorbs the cost of recycling if no other option is
 available
- JetBlue recycles in all support center (office) operations and selects office amenities rated to reduce waste and paper consumption

4. Hazardous Waste

- JetBlue monitors the generation, storage, labeling and shipment of all Hazardous Wastes handled at JetBlue Airways using Best Management Practices (BMP)
- JetBlue has established policies and procedures pertaining to Dangerous Goods, Hazardous Materials, and Hazardous Waste to ensure compliance with all federal, state, and local regulations, as well as alignment with industry standards, such as those promulgated by ICAO and IATA
- JetBlue's Customer Derived Dangerous Goods Program oversees Dangerous Goods and Hazardous Waste programs for all JetBlue destinations to ensure compliance with applicable regulations regarding Dangerous Goods, Hazardous Waste, and Chemical\Fuel Spills Reporting

5. Chemical Spills

- JetBlue and associated business partners (vendors) make every effort to reduce the incidence of fuel or chemical spills and prioritize the reduction of harm to natural habitats during any type of spill event
- JetBlue ensures all fuel and chemical spills are promptly contained, documented, and reported per local and federal requirements

6. Environmental Response Program

- JetBlue's Environmental Response Program (ERP) addresses oversight of ground service equipment (GSE) and aircraft air emissions, aircraft noise, airport and aircraft potable water, and storm water discharges for all BlueCities
- JetBlue's ERP is intended to facilitate the company's compliance with certain government environmental regulations aimed at reducing operational impact on the surrounding natural environment, as well as human exposure to environmental toxins
- The ERP additionally manages storm water pollution prevention plans and works with Airport Authorities as well as business partners to help ensure the effectiveness and compliance of the company's actions

7. Reporting on Environmental Impact

 JetBlue consolidates environmental performance data into an annual report which is distributed to crewmembers, customers, and shareholders. View <u>Sustainability Reporting</u>

8. Other

• JetBlue's security team, BlueWatch, is trained to identify animal trafficking if suspicious activity is reported from within JetBlue's operations

These policies are reviewed annually. Commitments made on pursuant to this policy are monitored by a team of dedicated crewmembers whose role is to serve these and other environmental programs. For more on JetBlue's overall environmental work, view Sustainability

For Business Partner Code of Conduct (BP COC), including environmental compliance, view <u>Business Partners</u>